6. Rate the accuracy and timeliness of the vendor's billing and/or invoices:

(10) 9 8 7 6 5 4 3 2 1 0

7. Rate the vendor's ability to resolve a problem related to the services provided quickly and effectively:

(10) 9 8 7 6 5 4 3 2 1 0

8. Rate the vendor's flexibility in meeting changing business requirements:

(10) 9 8 7 6 5 4 3 2 1 0

9. Rate the likelihood of your company/organization recommending this vendor to others in the future:

(10) 9 8 7 6 5 4 3 2 1 0

## Section II. GENERAL INFORMATION

1. Please include a brief description of the products and services provided by this vendor for your business/organization and any other comments you would like to provide:

At FSCJ(Florida State Jacksonville) which It has four major physical campuses and several additional centers located around the First Coast region and currently enrolls 52,000 students. Kastech helped us in evaluating the ERP systems and also support existing needs of the HR-Payroll-Finance and the Student system. Kastech has also provided SAAS based solutions catered to students,

PBSC has five campuses and 49,000 students from more than 158 countries with choice of 130 programs of study. Kastech team has helped us in choosing the SIS that suits our needs and has implemented the solution to PBSC's satisfaction. The system implemented covers the areas of admissions, courses, academic advisement, financial aid, future students and alumni management.

2. During what time period did the vendor provide these services for your business?

Month: Aug   Year: 2017                    to        On-going

3. Annual Value of Contract:
$ 5.23M